



Titan Points Club Terms and Conditions

Welcome to the Titan Points Club (“**Program**”). This Program is offered by Titan FX Limited, Titan Markets, Atlantic Markets Limited, and Goliath Trading Limited, trading under Titan FX.

By participating in this Program, you agree to be bound by the following terms and conditions (“**Program Terms**”). Please read them carefully.

Through our Program, clients have the opportunity to earn points based on their trading activity (“**Points**”). As clients trade, Points will be accumulated and stored in their digital wallet (“**Points Wallet**”) available in Titan FX Client Cabinet, where they can be tracked and redeemed for various rewards and benefits. This Program is designed to reward clients’ trading efforts, offering them the chance to gain additional value as they engage with Titan FX platform. Points are earned with every trade and can vary depending on the asset class and any ongoing promotions or campaigns.

We encourage clients to take full advantage of the opportunities available to enhance their trading experience.

1. Eligibility

- 1.1. The Program is available exclusively to clients holding an active live trading account with Titan FX (Zero Standard, Zero Blade & Zero Micro).
- 1.2. Participants must be at least 18 years old.
- 1.3. Employees, affiliates, and immediate family members (defined as spouses, parents, children, and siblings) of employees or any individuals directly involved with the administration or operation of Titan FX are not eligible to participate in the Program or receive any rewards, benefits, or promotions associated with the Program.
- 1.4. Titan FX reserves the right to verify eligibility and disqualify any participants found to be in violation of the Program Terms.

2. Enrollment and Participation



- 2.1. Eligible participants who are existing active clients of Titan may be automatically enrolled in the Program. New clients may be automatically enrolled in the Program upon successfully completing the email verification process.
- 2.2. Eligible participants who have previously opted out of the Program may elect to opt back in anytime via the Client Cabinet.
- 2.3. Participation is subject to continuous compliance with the Terms and Conditions and the Program Terms.
- 2.4. Titan FX reserves the right to suspend or terminate participation at its sole discretion.
- 2.5. Participants can opt-out of the Program at any time by contacting customer support. In case participants opt-out of the Program, all of their progress and Points will be lost.

3. Earning Points

- 3.1. Clients earn Points based on their trading volume, with Points awarded for every USD \$100,000 traded, according to the asset class, as detailed on Titan FX website.
- 3.2. Points are calculated and allocated in increments of 0.01, and all values are rounded to two decimal places.
- 3.3. Points are tracked per trade and added to the client's Points Wallet once a trade is closed.
- 3.4. Points may be awarded automatically or manually (e.g., via marketing campaigns or customer support).
- 3.5. Please note that the number of Points awarded per asset class may change over time due to promotions or campaigns, and can also fluctuate temporarily based on specific campaign terms. We encourage clients to check Titan FX website regularly.
- 3.6. Only trades that are active for at least two (2) minutes are eligible for reward points.

4. Quests



- 4.1. Clients are awarded additional Points for completing daily, weekly, or monthly quests.
- 4.2. Quests can change without prior notice. Clients should refer to their Client Cabinet for the latest active quests.
- 4.3. Daily quests refresh at 00:00 Server time (GMT+2/GMT+3 depending of time of year) each day. All progress and unclaimed rewards for that day expire at this time and cannot be claimed anymore.
- 4.4. Weekly quests run on a rolling window of seven (7) consecutive days, and monthly quests run on a rolling window of thirty (30) consecutive days, measured from the day of first participation. These quests can be claimed once within the quest period (e.g., once within 7 days for Weekly, once within 30 days for Monthly)..
- 4.5. For weekly or monthly quests requiring a streak (e.g., consecutive daily log-ins to Client Cabinet), failure to complete a required activity on any day resets the streak to day one (1).
- 4.6. Clients must click the “Claim” button in their Client Cabinet within the same day to receive Points. Unclaimed Points expire at the next refresh, except for trade quests completed within the final two (2) hours before reset, which are automatically claimed.

5. Status Tiers and Multipliers

- 5.1. Clients are assigned a loyalty status tier based on their last month’s trading volume (in USD). Status tiers influence the Points multiplier applied at the time of earning as shown below:

Status	Criteria (volume in USD)	Multiplier
Bronze	<\$5m	1x



<i>Silver</i>	<i>>\$5m <\$20m</i>	<i>2x</i>
<i>Gold</i>	<i>>\$20m <\$50m</i>	<i>3x</i>
<i>Platinum</i>	<i>>\$50m <\$200m</i>	<i>4x</i>
<i>Black</i>	<i>>\$200m</i>	<i>5x</i>

5.2. Status Updates & Downgrades:

- Upgrades are evaluated daily, based on cumulative trading volume. Points may be displayed with up to 2 days delay in the Client Cabinet.
- Downgrades are executed on the 1st of each calendar month if the required volume criteria are no longer met.
- Users may be downgraded only one tier per month.

5.3. Tracking & Attribution:

- Points expire 12 months after the date they were credited unless redeemed earlier.
- Points will be forfeited if the client closes their trading account, opts-out of the Program, or violates the Program Terms.
- Titan FX reserves the right to deduct or cancel Points in case of fraudulent or manipulative behavior.

5.4. Account Status:



- If a client's trading account is archived, all previously earned Points will remain in the client's Points Wallet and will not be forfeited solely due to the account's archived status.
- If a client requests the permanent deletion or closure of their Titan FX trading account, any unredeemed Points in their Points Wallet will be deleted and cannot be recovered. Titan FX is under no obligation to redeem, transfer, or compensate for unused Points upon account closure initiated by the client.

6. Redemption of Points

- 6.1. Points are redeemable for cash once a user accumulates a minimum of 10,000 Points. Redemptions below the minimum amount are not allowed.
- 6.2. Points may be redeemed in the Client Cabinet or by request to customer support for cash rewards, or other benefits as offered by Titan FX. Redemption value: 1 Point = JPY ¥1 (or equivalent in other account currency)
- 6.3. Redemption options and Point values may change at any time without prior notice.
- 6.4. Points have no cash value and cannot be exchanged for cash unless redeemed in accordance with these Program Terms.
- 6.5. Some redemption requests may require manual review and will be processed within 2 business days of submission.
- 6.6. Titan FX reserves the right to decline or delay redemption requests if account status is inactive, suspended, or if suspicious activity is detected.

7. General Conditions

- 7.1. In participating in this Program, clients agree to be bound by the Program Terms and Titan FX's Terms and Conditions.
- 7.2. Clients agree that Titan FX has the right to alter, update or cancel this Program. Titan FX will communicate significant changes to the Program via the client portal, email or other official communication channels. Clients are responsible for reviewing such updates regularly.
- 7.3. Clients agree that Titan FX will not be held responsible for any consequences resulting from any alteration, update or cancellation of this Program.



- 7.4. Titan FX reserves the right to refuse to offer this Program at its sole discretion without prior notification or justification.
- 7.5. Titan FX will not be liable for any adverse effects where an account has open positions or floating profit/loss which results in the Program being removed for any reason.
- 7.6. Titan FX shall not be held responsible for any system errors, technical malfunctions, or force majeure events that may impact the Program's execution or reward distribution.
- 7.7. New accounts are subject to approval as per Titan FX's Terms and Conditions. This Program is not an offer to any person to whom it would not be lawful.
- 7.8. This Program shall not encourage clients to trade in a manner inconsistent with their trading comfort level. Clients should seek independent advice if necessary.
- 7.9. By participating in this Program, clients consent to their personal data being collected, processed, and used by Titan FX for marketing and promotional purposes.
- 7.10. Titan FX will not be liable for any loss, costs, expense or damage suffered in connection with this Program.
- 7.11. Clients are solely responsible for any tax liabilities or reporting obligations arising from the receipt, redemption, or use of Points or associated rewards under the Program
- 7.12. Any dispute will be resolved by Titan FX in a fair manner.
- 7.13. If these Program Terms are translated into another language other than English, the English version of these terms is the official version and shall prevail in case of inconsistency.

For any questions or additional information about the Titan Points Club, please contact our support team at contact@titanfx.com.