Funding and Withdrawal

Terms and Conditions

Date updated: November 2026

1. Introduction

This document sets out the terms and conditions that apply to funding and withdrawal from your account with Titan FX. It forms part of the agreement between you and Titan FX and should be read in conjunction with our Terms and Conditions for clients (the "Terms and Conditions"). Any defined terms used in these Funding and Withdrawal Terms and Conditions shall have the meaning given to them in the Terms and Conditions.

For the purposes of these Funding and Withdrawal Terms and Conditions, Titan FX includes the following entities:

a. Titan FX Limited, registered and regulated by the Financial Services Commission of the Republic of Vanuatu under registration number 40313 and registered office at 1st Floor Govant Building, 1276 Kumul Highway, Port Vila, Republic of Vanuatu;

b. Titan Markets, registered and regulated by the Financial Services Commission of Mauritius with license number GB20026097 and having its registered office at c/o Credentia International Management Ltd, The Cyberati Lounge, Ground Floor, The Catalyst, Silicon Avenue, 40 Cybercity, 72201 Ebene, Republic of Mauritius; and

c. Atlantic Markets Limited, registered and regulated by the Financial Services Commission of the British Virgin Islands, under license number SIBA/L/23/1124 and registered office at Trinity Chambers, PO Box 4301, Road Town, Tortola, British Virgin Islands.

2. Payment Methods and Third-Party Payment Service Providers

2.1. Titan FX offers various funding and withdrawal methods and may engage or appoint third-party payment service providers, including payment agents and other payment intermediaries, to facilitate, receive, process, or execute deposits and withdrawals on its behalf.

2.2. Further information on available funding and withdrawal methods, payment service providers, and applicable requirements is available here.

2.3. Please be aware that fees may apply to deposits and withdrawals, depending on the payment method and payment service provider used.

2.4. Depending on the payment method and the arrangements with the relevant payment service provider, funds may be received, held, processed, or transferred through accounts held in the name of such providers.

2.5. The availability of payment methods and payment service providers may vary depending on the Titan FX entity with which the client holds an account, the client's jurisdiction, and other applicable requirements.

2.6. Certain payment methods may be subject to additional terms, conditions, procedures, or restrictions, including verification, confirmation, authorisation, processing periods, and transaction limits, as communicated through the Client Cabinet.

2.7. Any additional payment-method-specific terms and conditions presented to and accepted by the client through the Client Cabinet shall apply to the relevant transactions in addition to these Funding and Withdrawal Terms and Conditions.

2.8. Third-party payment service providers are separate legal entities and are not corporately affiliated with Titan FX unless expressly stated otherwise.

3. Deposit and Withdrawal Processing Time

3.1. Deposits are generally processed upon confirmation that funds have been received through the selected payment method, subject to the applicable processing procedures and requirements.

3.2. Certain payment methods may require clients to complete additional steps, including, but not limited, to transaction authentication or verification, verification of payment method ownership, or confirmation of the deposit or amount received. Depending on the applicable payment method and its requirements, completion of such steps may be necessary before funds are credited to the client's trading account or before a deposit can be processed or considered completed.

3.3. Withdrawal processing times may vary depending on the selected payment method, the relevant payment service provider, the receiving financial institution, and any applicable verification, security, or compliance requirements. Additional reviews or checks may be required before a withdrawal is processed, which may result in delays.

3.4. Titan FX reserves the right to delay, reject, or suspend deposits or withdrawals where necessary due to incomplete or inaccurate information, failure to comply with payment instructions, security or compliance requirements, or restrictions imposed by the relevant payment service provider or financial institution, subject to applicable law.

3.5. Where currency conversion is required for a deposit or withdrawal, the applicable exchange rate may be fixed or determined at the time of processing, depending on the payment method and payment service

provider. Exchange rate fluctuations may affect the final amount credited or received.

4. Special Terms for Cryptocurrency

4.1. Deposit Process

4.1.1. The cryptocurrency deposit address provided by Titan FX must only be used for the specified cryptocurrency and blockchain network. You are responsible for verifying that both the cryptocurrency and the selected network match the deposit instructions before initiating a transfer. Sending funds using an incorrect cryptocurrency or network may result in the permanent loss of funds. Recovery of incorrectly transferred funds cannot be guaranteed and, where recovery is possible, may be subject to additional fees and processing delays.

4.1.2. A new wallet address is generated for each deposit request. You must create a unique cryptocurrency deposit request for every transaction. Please ensure that the deposit is sent to the correct wallet address, as Titan FX is not responsible for any losses or delays resulting from any errors on your part.

4.1.3. Payment method limits may vary and are subject to change. For specific questions or further details about these limits, please visit our website or contact us at support@titanfx.com.

4.2. Exchange Rates and Timing

4.2.1. Cryptocurrencies exchange rates are subject to market fluctuations, and Titan FX is not responsible for these changes.

4.2.2. Where a fixed exchange rate is offered, it shall apply only for the time frame specified at the time of the deposit request. If the deposit is made after the specified time frame, the applicable exchange rate shall be determined in accordance with the rates and procedures of the relevant payment service provider.

4.3. Transaction Confirmation

Funds will be credited to your trading account once Titan FX has confirmed receipt of funds.

4.4. Compliance

4.4.1. Titan FX adheres to all relevant Anti-Money Laundering (AML) and Know Your Customer (KYC) regulations.

4.4.2. If any suspicious or fraudulent activity is detected, your deposit or withdrawal may be frozen or declined, and your account could be subject to investigation.

5. Refund Policy

5.1. In accordance with Titan FX's Anti-Money Laundering (AML) policies, withdrawals must be made to the same account or payment method used for the initial deposit, up to the amount originally deposited. However, Titan FX may, at its discretion, in consultation with the client, permit withdrawals to an alternative account or payment method, subject to applicable compliance requirements. Any trading profits exceeding the original deposit amount may be withdrawn using the available withdrawal methods listed here.

5.2. Where a deposit or withdrawal cannot be completed, including due to failure to comply with applicable payment instructions, verification, confirmation, or other payment requirements, the transaction may be rejected, cancelled, reversed, or refunded, as applicable. Any refund or reversal shall be processed in accordance with the procedures of the relevant payment method, payment service provider, or financial institution.

5.3. Depending on the circumstances and the payment method used, clients may be required to contact their originating bank, financial institution, or payment service provider to initiate or facilitate a refund or reversal.

5.4. Refunds and reversals are subject to the applicable procedures of the relevant payment service provider or financial institutions. Processing times may vary, and additional verification or information may be required.

6. General Conditions

6.1. You are responsible for:

6.1.1. any deposits and withdrawals you initiate into or from your Titan FX account(s).

6.1.2. complying with the applicable terms, conditions, and instructions when using third-party payment service providers for deposits or withdrawals.

6.1.3. ensuring the security of your account and payment information, including keeping your payment details confidential and not sharing your payment methods with other clients.

6.1.4. ensuring that all payment information provided is accurate and complete, that any required payment requests are properly submitted, and that all applicable payment instructions, verification, confirmation, or authorisation requirements are followed within the specified time frames.

Failure to comply with these requirements may result in delays, unsuccessful transactions, or funds being subject to additional processing, investigation, refund, or reversal procedures.

6.2. Titan FX uses industry-standard encryption technologies to protect transactions. Titan FX reserves the right to block, cancel, or suspend transactions or restrict access to your account, where payment methods are shared with other clients or where necessary for security or compliance purposes.

6.3. Titan FX shall not be liable, to the extent permitted by applicable law, for:

6.3.1. Any losses or delays arising from circumstances beyond Titan FX's reasonable control, including technical failures, system interruptions, or payment processing disruptions involving third-party payment service providers or financial institutions, that may affect the processing or completion of deposits or withdrawals.

6.3.2. Losses arising from the following circumstances, where such losses are not caused by Titan FX's negligence, wilful misconduct, or breach of its legal obligations:

i. Funds sent to an incorrect cryptocurrency wallet address, through an incorrect or unsupported blockchain network, or using a cryptocurrency other than the one specified in the applicable payment instructions, which may result in the permanent loss of funds.

ii. Cryptocurrency network congestion, blockchain errors, or delays in transaction verification;

iii. Regulatory changes that may affect the legality, availability or use of certain cryptocurrencies or trading practices, including restrictions imposed by cryptocurrency exchanges or other third-party service providers, which may result in a decrease in asset values or make assets inaccessible if exchanges cease operations or change their policies.

iv. Fluctuations in cryptocurrency prices or changes in the market value of your investments. Cryptocurrency values may fluctuate significantly and rapidly.

6.3.3. Any fees payable by you in connection with deposits or withdrawals, including, but not limited to blockchain transaction fees, network fees or fees imposed by third-party payment service providers or financial institutions. These fees will be your responsibility and you can check the relevant blockchain transaction or network fees with your cryptocurrency wallet provider. Titan FX shall not be liable for any fees imposed by your cryptocurrency wallet provider or exchange.

6.3.4. Any loss of funds, delays, unsuccessful transactions, or inability to recover funds arising from incorrect or incomplete payment information provided by you, failure to submit a valid payment request where required, or failure to comply with applicable payment instructions, verification, confirmation, or authorisation requirements within the specified time frames.

6.4. Titan FX reserves the right to refuse, delay, cancel or suspend any deposit or withdrawal where there are reasonable grounds to suspect fraudulent activity or non-compliance with applicable laws or regulations, a breach of Titan FX's policies, or failure to satisfy applicable payment requirements.

6.5. Titan FX may amend these Terms and Conditions from time to time. Clients may be notified of significant changes through our website, Client Cabinet, or other official communication channels.

7. Queries

If you have any questions or concerns regarding deposits, withdrawals, or these Funding and Withdrawal Terms and Conditions, please contact us using the details below:

Call direct: +678 27 502
Email us: **support@titanfx.com**

Website: **www.titanfx.com**