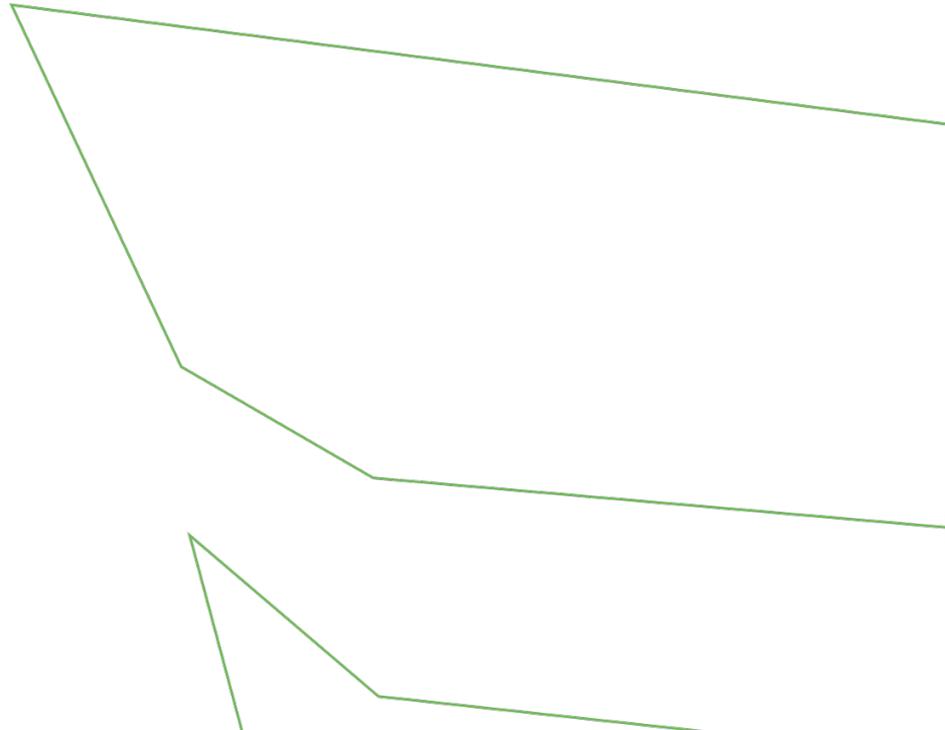




Titan FX Social User Guide

Updated in Sep 2024



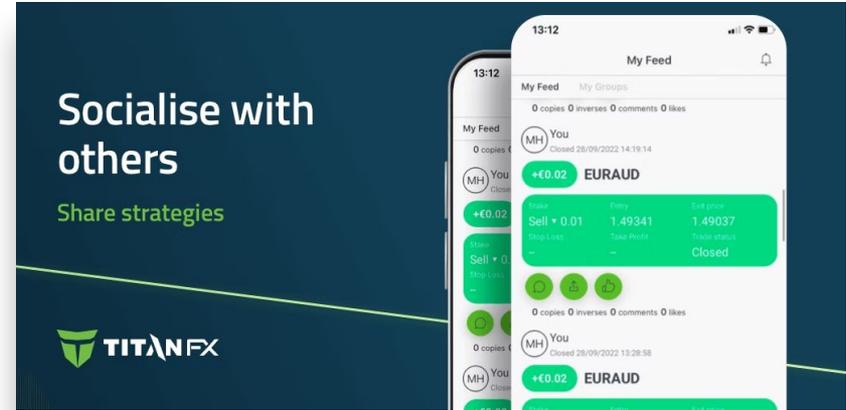
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[2. What are the steps to start using the app?](#)

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1. What are the features of the Titan FX social trade app?

- Link to MT4 / MT5, Standard / Blade / Micro trading accounts
- Copy the trades of top traders from around the world
- Trade directly within the app for convenience
- Share your trading strategies and earn by sharing your expertise as a Signal provider

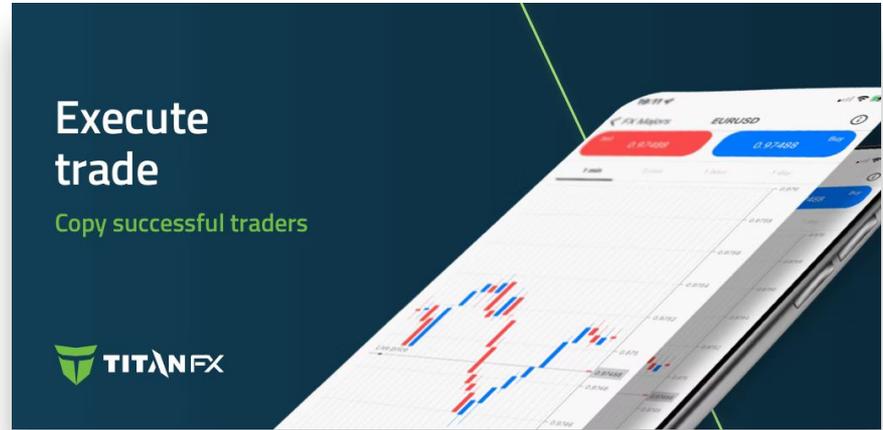
2. How do I start using the app?

Getting started with Titan FX Social is easy! Follow these steps to begin. For detailed instructions, please refer to the next page.

- (1) [Download the Titan FX Social app](#)
- (2) [Log in to the Titan FX Social app](#)
- (3) [Log in and link your Titan FX live account as either a Copier or a Signal Provider](#)
- (4) [Signal Provider - Complete the risk profile form](#)
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- (9) [Set up your profile details](#)
- (10) [Multi-account management: Add additional trading accounts](#)

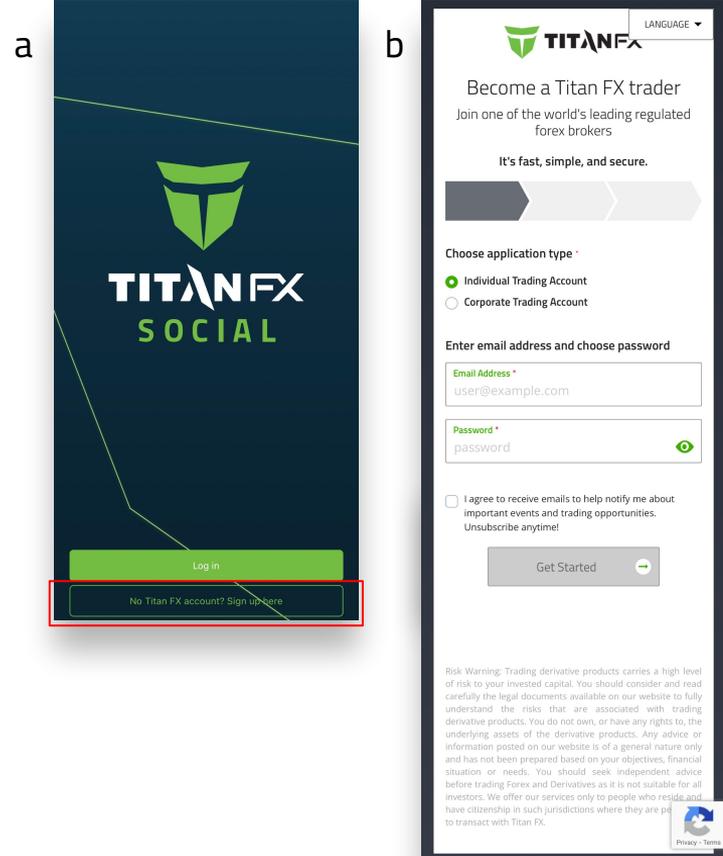
2. (1) Download the Titan FX Social app

Please download Titan FX Social app from [Download center](#).



2. (2) Log in to the Titan FX Social app

1. If you do not have a Titan FX trading account:
 - a. Click on "No Titan FX account? Sign up here."
 - b. Please open a trading account with Titan FX. Once your trading account is opened, proceed to the next step (Step 2).



2. (2) Log in to the Titan FX Social app

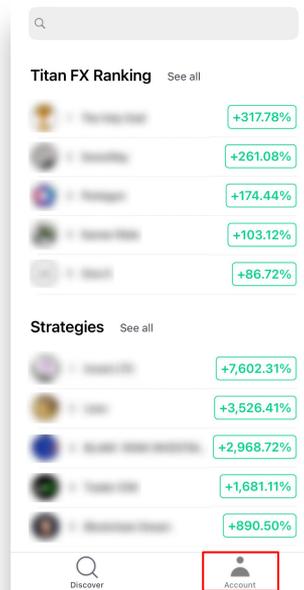
2. If you already have a Titan FX trading account:
 - a. Click "Log in."
 - b. Enter the email address and password registered with your [Titan FX Client Cabinet](#), and click "Log in."
 - c. On the "Authentication Request" screen, click "Authorize" to complete the login.



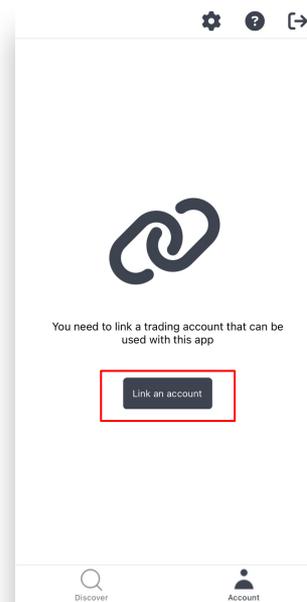
2. (3) Log in and link your Titan FX live account as either a Copier or a Signal Provider

1. After logging in, navigate to the "Account" page.
2. Select the "Link an account" button on the "Account" page.

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2. (3) Log in and link your Titan FX live account as either a Copier or a Signal Provider

3. Enter the login details for your Titan FX live account, select either Copier or Signal Provider, and click "Done."
 - Copier: Select "Copy Trades"
 - Signal Provider: Select "Provide Strategies"

3 <

Enter your trading account details

Select server... ▾

Account number

Password

Copy Trades Provide Strategies

I accept that my broker can share my KYC data with this App in accordance to regulatory obligations

Done

If you have any questions, please contact us
support.jp@titanfx.com (Japan) /
support@titanfx.com (English)

No trading account? [Create one now](#)

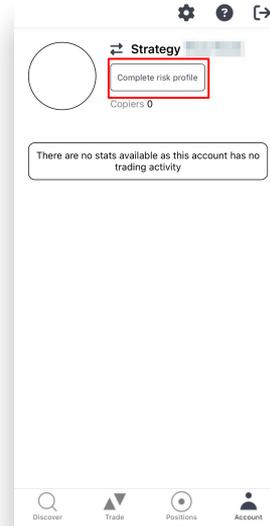
2. (4) Signal Provider - Complete the risk profile form

1. **If you have linked your account as a Signal Provider:** Click "Complete risk profile" on the "Account" page (this screen may not appear, and you may be directed to the next step automatically).
2. Fill in the required information on the "Risk Profile" form, check the box for "I accept and agree to the terms," and click the "OK" button to submit.
3. Please wait while the review is conducted by Pelican Trading (typically within 1-2 business days).

**Please note the following criteria must be met for the linked trading account to pass the review:*

- *Initial deposit and current balance of \$500 USD or equivalent*
- *Trading history of at least 6 months*
- *Maximum drawdown below 55%*

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< Back

Some applications will not be approved. This could be for any of the reasons below:

- The initial balance of your account is below \$500 (This leads to misleading statistics and inflated returns)
- You have not traded for more than 6 months with the account you attached (if you have proof of 6 months trading with another account please send it via email to support@pelicantrading.io)
- Your max Drawdown is too high
- You have traded too infrequently
- Your current balance is too low because you have withdrawn funds recently

How much of your capital do you intend to risk?
select option...

What is your investment horizon?
select option...

How many years have you been trading?
select option...

Have you been on any trading courses?
select option...

What is your targeted annual performance?
select option...

Do you keep positions overnight or over the weekend?
select option...

Do you have a profitable track record?
select option...

What leverage do you trade with?
select option...

Does the Strategy use Stop/Loss?
select option...

Do you diversify your risk (Forex, Commodities, Shares/Indices)?
select option...

What is your target profit percentage for this specific strategy?
select option...

What is your maximum drawdown %
select option...

I accept and agree to the terms

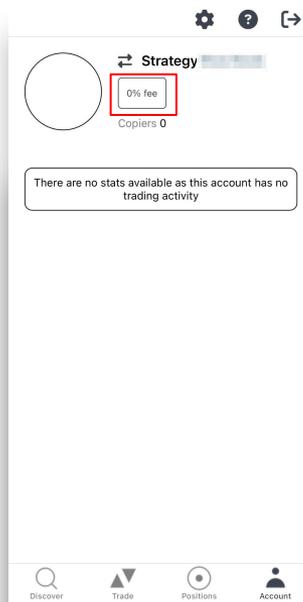
OK

Discover Trade Positions Account

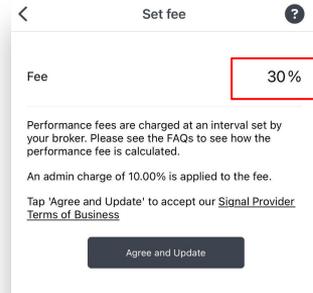
2. (5) Signal Provider - [If Approved] Set your fee

1. Once your application is approved, you will receive an email notification from Pelican Trading (support@pelicantrading.io) with the subject: "Signal provider approval."
2. A "Fee" button will appear on the "Trading Account" page, allowing you to set the fee to charge Copiers.
3. On the "Set fee" page, you can select fee % based on performance.
 - Performance: The fee is set as a percentage of the Copier's profits.
4. Please check the "Fee" section on the "Account" page.

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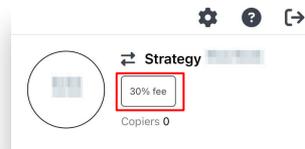


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*The numbers above are just examples.
Please enter any % you require.
(from 0% to 50%).

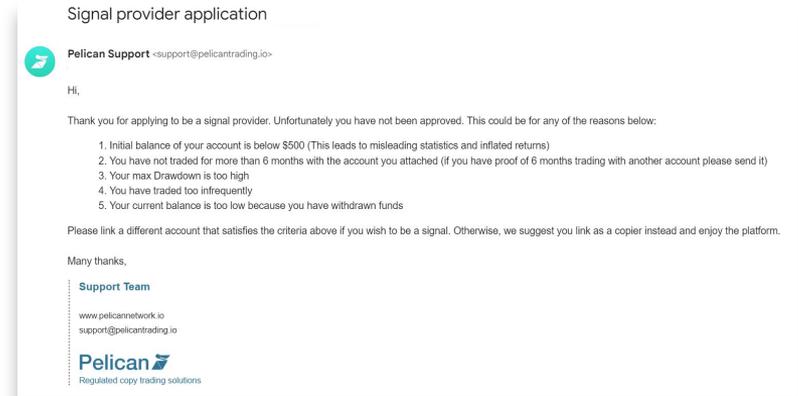
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2. (5) Signal Provider - [If Not Approved] Request reassessment or apply with another trading account

1. If your application is not approved, you will receive an email from Pelican Trading (support@pelicantrading.io) detailing the reasons for the rejection (subject: "Signal provider application").
2. If you wish to request a re-evaluation after meeting the necessary conditions, you will need to reply to this email. When replying, please include the following information:
 - Email address registered with Titan FX:
 - App name: [Titan FX Social]
 - Broker name: [Titan FX]
 - Linked MT4/5 account number:
 - Inquiry details: Please specify your request or other details (e.g. request for reassessment).

** If you're opening a new account but have over 6 months of trading history on a different account, please send that trading history to them via email.*



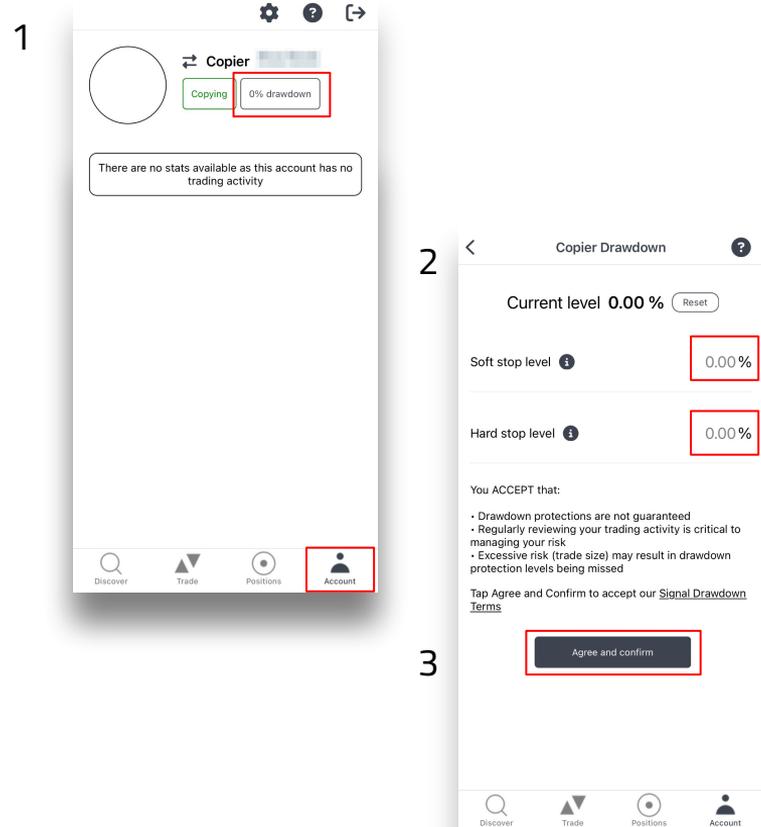
1. Initial balance of your account is below \$500 (This leads to misleading statistics and inflated returns)
2. You have not traded for more than 6 months with the account you attached (if you have proof of 6 months trading with another account please send it)
3. Your max Drawdown is too high
4. You have traded too infrequently
5. Your current balance is too low because you have withdrawn funds

2. (6) Copier - Set the Max Drawdown

1. **If you link your live account as a Copier:** You will see a "0% drawdown" button on the "Account" page to set your maximum drawdown.
2. If you wish, you can adjust the max drawdown.
 - **Soft stop level:** If triggered, all future copying will be suspended, and no new trades will be copied to your account.
 - **Hard stop level:** If triggered, all your current copy trades will be closed, and copying will be suspended.

**For more details, please refer to [this article](#).*

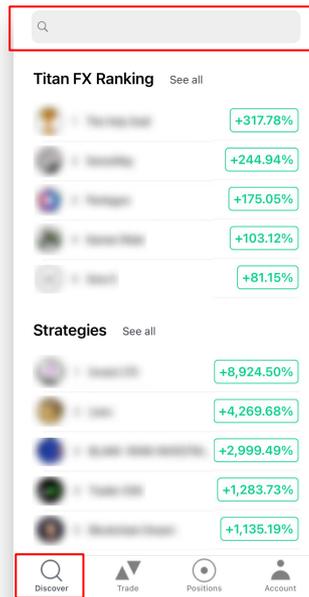
3. Click the "Agree and confirm" button to finalise your settings.



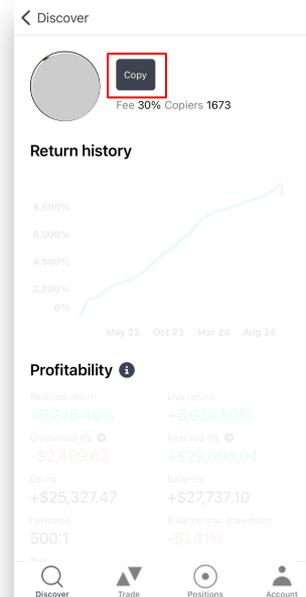
2. (7) Copier - Choose a Signal Provider and configure your trade size

1. From the "Discover" page, search for your preferred signal provider or choose from the rankings.
2. On the selected signal provider's profile page, click the "Copy" button.

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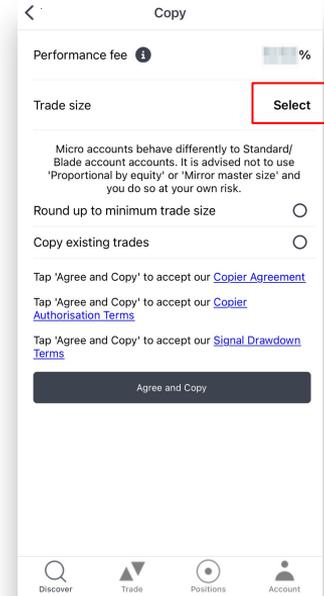


2. (7) Copier - Choose a Signal Provider and configure your trade size

3. Select the trade size:

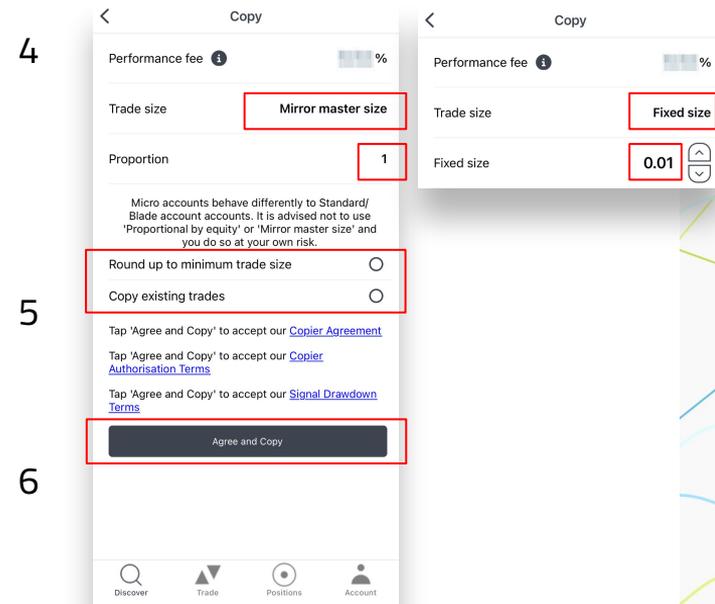
- **Fixed Size:** Copies the trades at a fixed size, regardless of the signal provider's trade size.
- **Mirror Master Size:** Copies the signal trade size for all trades, irrespective the Copier's account size.
- **Proportional by Equity:** Adjusts the size of your trade relative to the Copier's size so it mirrors the size of the Signal Provider's trade in proportion to their account size (taking into account unrealized profit/loss).
- **Proportional by Balance:** Calculates the proportion of the Signal Provider's trade size based on their account balance (excluding unrealized profit/loss) and adjusts the Copier's trade size to maintain the same ratio in relation to their account balance.

3



2. (7) Copier - Choose a Signal Provider and configure your trade size

4. Select the Proportion or Trade size.
 - If the trade size is "Fixed Size," please choose the Trade size.
 - If the trade size is "Mirror Master Size," "Proportional by Equity," or "Proportional by Balance," please choose the Proportion. The default is 100 % (1.0).
5. If needed, you can also select "Round up to the minimum trade size" and/or "Copy existing trades" (both are optional).
6. Click the "Agree and Copy" button.

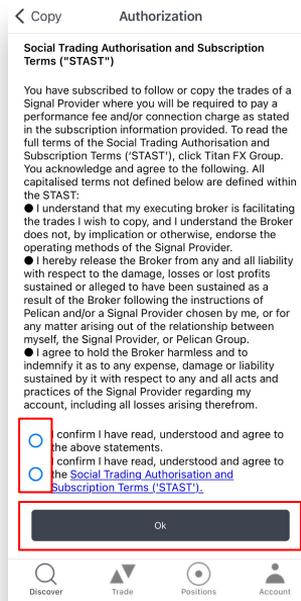


* The numbers above are just examples. Please select any number you desire.

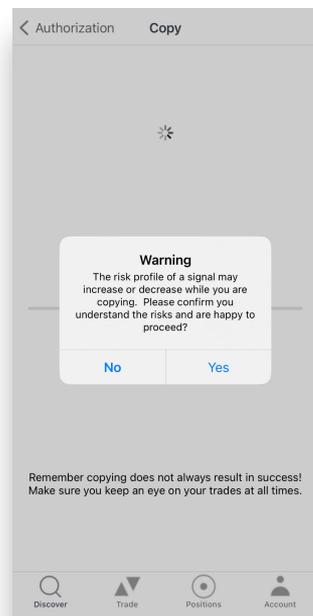
2. (7) Copier - Choose a Signal Provider and configure your trade size

7. Check the Social Trading Authorisation and Subscription Terms ("STAST"), check the box, and click "OK."
8. Confirm the warning message and select "Yes" to start copying.
9. To check the Signal Providers you are currently copying, tap the "Copying" section on your "Account" page.
10. From the profile page of the Signal Provider listed under "Copying," you can click "Edit" to modify the trade size or stop copying (please see more details on the next page).

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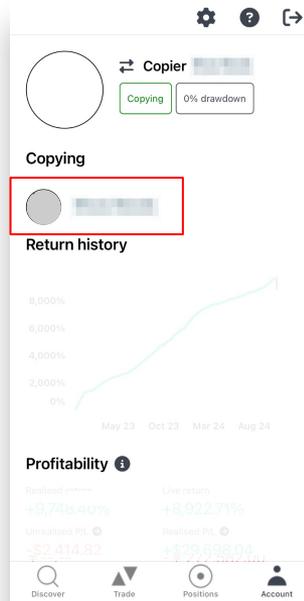
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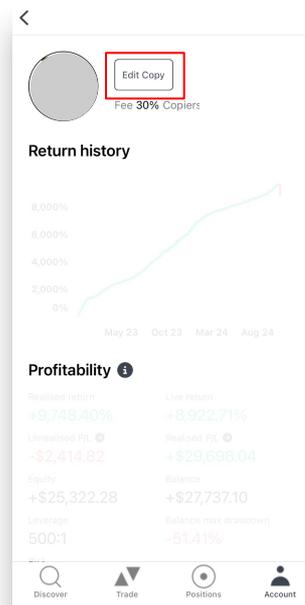
2. (8) Copier - Stop copying a Signal Provider whenever you choose

1. Click on the Signal Provider listed under "Copying" on the "Account" page.
2. On the Signal Provider's page, click "Edit Copy."

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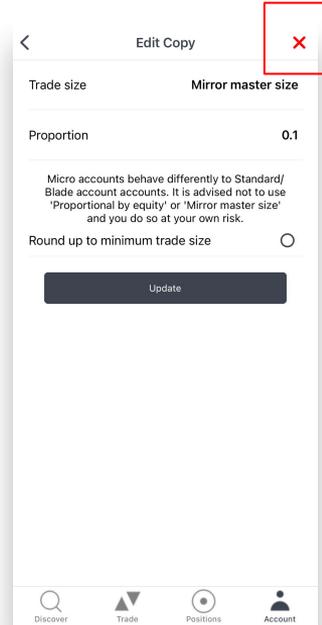
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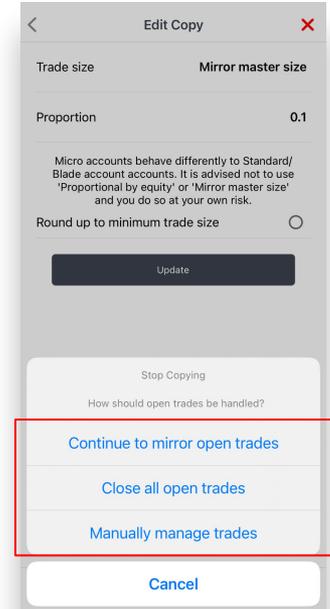
2. (8) Copier - Stop copying a Signal Provider whenever you choose

3. Click the "x" in the upper right corner of the "Edit Copy" page.
4. In the pop-up window, click "Close all open trades" to stop copying the selected signal provider. If you prefer a different stop method, please select your desired option.

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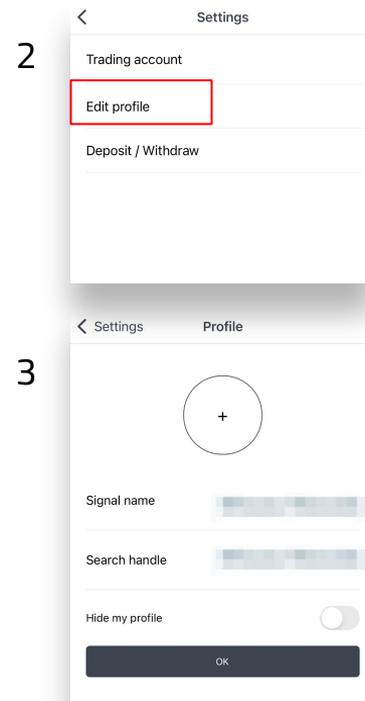
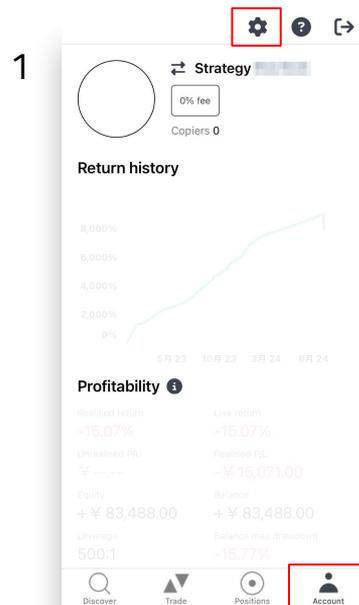


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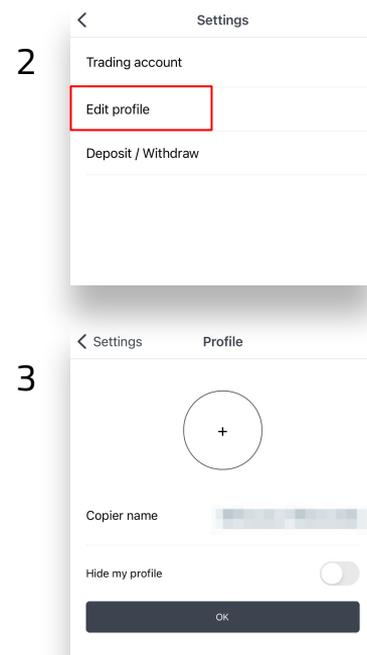
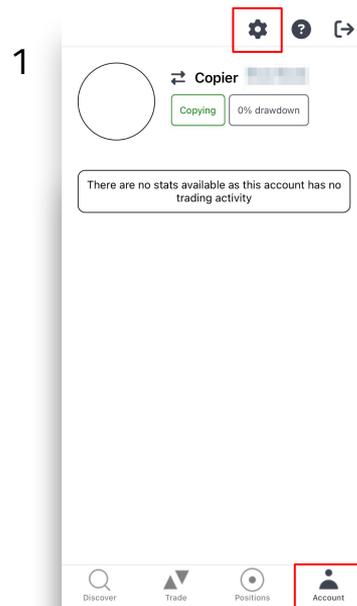
2. (9) Set up your profile details - Signal Provider

1. Click "Settings" in the upper right corner of the "Account" page.
2. From the "Settings" screen, select "Edit Profile."
3. You can then update your profile details:
 - Profile Picture: Your own profile photo
 - Signal Name: The name displayed as your signal provider name
 - Search Handle: The name that can be searched for on the "Home" page
 - Hide My Profile: Turn this "ON" if you want to hide your profile



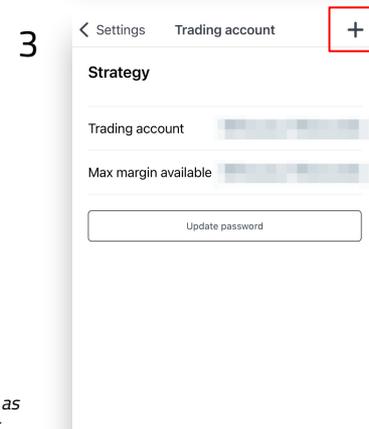
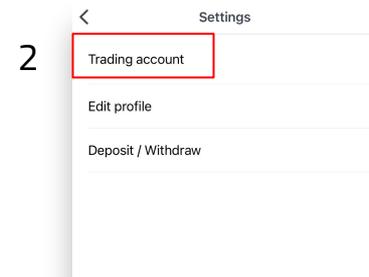
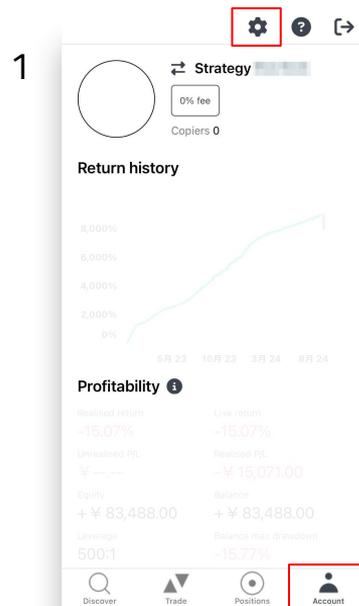
2. (9) Set up your profile details - Copier

1. Click "Settings" in the upper right corner of the "Account" page.
2. From the "Settings" screen, select "Edit Profile."
3. You can then update your profile details:
 - Profile Picture: Your own profile photo
 - Copier Name: The name displayed as your copier name
 - Hide My Profile: Turn this "ON" if you want to hide your profile



2. (10) Multi-account management: Add additional trading accounts

1. Click "Settings" in the upper right corner of the "Account" page.
2. From the "Settings" screen, select "Trading account."
3. On the "Trading account" screen, click the "+" button in the upper right corner.
4. Enter the login details for your Titan FX live account, select either "Copier" or "Signal Provider," and click "Complete."
 - Copy Trades: Select "Copier"
 - Provide Signals: Select "Signal Provider"



* The above example is for Signal providers; however, whether your registered account is as a Signal provider or a Copier, you can register multiple trading accounts.

3. FAQs [1/2]

Q: Do I need to provide a backtest to become a provider?

A: No, but you do need to provide your MT4/5 trading history when submitting your application.

Q: Can I use a demo account?

A: No, demo accounts are not allowed.

Q: Can I use an EA (Expert Advisor)?

A: Yes, you are allowed to use an EA on your account.

Q: What is a performance fee?

A: A performance fee is a charge based on the profitability of the copier's account. For example, if you copy a signal with a 30% performance fee and make a \$100 profit, \$30 will be charged to your account.

3. FAQs [2/2]

Q: How is the Performance Fee calculated?

A: The performance fee is calculated by summing up both open and closed trades for the week. If the total value exceeds the high watermark, a fee is applied to the profit.

Q: When is the Performance Fee charged?

A: Performance fees are typically calculated every Sunday at 09:00 UTC. The fees are deducted from your account shortly after.

Q: How is the Performance Fee charged?

A: The fee is calculated weekly and charged directly to your trading account. The deduction will be reflected in your trading statement.

Q: What is a High Watermark?

A: The high watermark is the highest value your account has reached. If your profit does not exceed the high watermark, no fee is charged. Once your profit surpasses the previous high watermark (after fees), the new profit level becomes the updated high watermark.

4. Contact

If you have any question, please do not hesitate to [contact us](#).

For more information, please visit [Pelican Trading website](#).

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- This User Guide was last updated in September 2024 (next update scheduled for December 2024).
 - Please note that the content of this document and the FAQs may not reflect the latest updates to the app.
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